

# Managed Voice Services

## Overview



Your company's phone services should help you work quickly and dynamically. With outdated equipment and impersonal design, you waste time and money that should be spent growing your business. Let ANEXIO create the optimal system for your unique enterprise and see how Managed Voice Services can boost your productivity and flexibility.

ANEXIO envisions the ideal communication technology system that meets your company's needs, mirrors its operations and speaks to its goals. Then, it puts it into place and provides training on how to use it. With our managed voice services, we create the customizations that make your system logical and effective, helping you design call flow, for example, or set up automated attendants.

We build our voice systems to spec for each customer, fully designing a service for your unique needs. ANEXIO is an authorized Allworx partner, and our certified technicians will take care of everything from building menus to setting up secondary forwarding numbers and from creating call trees for customers to selecting greeting options.

“Our Managed Voice Services are customized just for your company's unique needs, so your phone systems can mirror your business operations, and help them run better.”

### MANAGED VOICE SERVICES INCLUDE:

- Wired and wireless handsets
- Call center features
- Desktop and smartphone integration
- Multi-site support
- Telecom analytics
- Security and backup



## Why ANEXIO Managed Voice Services?

ANEXIO's managed voice services revamp your phone systems so they empower your employees. Whether they work from a single location or multiple sites, are desk-bound or on the road, take or receive calls, ANEXIO's Managed Voice services deliver precisely what they need to get the job done.

With increased reachability and unparalleled mobility options, we make sure you can do business whenever and wherever you want. Unlike the phone systems of the past that required direct cabling to each station, a VoIP business phone system runs on your office's Ethernet network. That means you can easily add new phones and extensions without physical cabling and take your office calls from any phone or mobile device. A phone system is only as good as the time you put into it. Don't waste your time. Let ANEXIO's managed voice services transform your communications systems into highly customized and well thought-out technologies that allow you to stay connected with your customers, and each other.

### WHAT YOU CAN EXPECT FROM ANEXIO'S MANAGED VOICE SERVICES

<b>All-in-one VoIP communication platform</b>	The ANEXIO VoIP Platform is a comprehensive VoIP solution. It can support the most cutting edge technology yet integrate with your existing products such as analog conference phones and overhead paging systems.
<b>Wired and wireless handsets</b>	A flexible solution for any workplace scenario, ANEXIO can upgrade your employees to portable cell phone-size wireless handsets that are fully integrated with the main phone system and perfect in areas where cell phones are not allowed or don't get service.
<b>Desktop and smartphone integration</b>	Work flexibly from anywhere, since ANEXIO's Managed Voice Services Voice over Internet Protocol (VoIP) allows employees to place and receive calls from any kind of tablet, computer, phone or mobile device.
<b>Call center features</b>	ANEXIO's Managed Voice Service offers call center features such as automatic call distribution: a system that works well for even large businesses that receive a large volume of calls.
<b>Multi-site support</b>	Working as unified system even across many sites, ANEXIO's Managed Voice Service makes it simple, with extension dialing, cross-system users databases and managed phone systems for customers with multiple locations.
<b>Analytics</b>	With back-end reporting provided through our system, you can monitor calls for training purposes, verify call data for accounting or analyze what kinds of calls your company is making and taking. .
<b>Security and backup</b>	These days phone systems are hacked as often as computers are. The VoIP platform ANEXIO provides protects against external threats and unauthorized use. Plus we have our own software that ensures your voice systems are backed up and recoverable.